

Housing and Community Safety Scrutiny Commission

Thursday 13 April 2023

7.00 pm

Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1 2QH

Membership

Councillor Ellie Cumbo (Chair)
Councillor Jane Salmon (Vice-Chair)
Councillor Sam Foster
Councillor Barrie Hargrove
Councillor Esme Hicks
Councillor Portia Mwangangye
Councillor Emily Tester
Bassey Bassey (Co-opted member)
Cris Claridge (Co-opted member)
Ina Negoita (Co-opted member)

Reserves

Councillor Sam Dalton
Councillor Ketzia Harper
Councillor Adam Hood
Councillor Hamish McCallum
Councillor Kimberly McIntosh
Councillor Leo Pollak
Councillor Joseph Vambe

INFORMATION FOR MEMBERS OF THE PUBLIC

Access to information

You have the right to request to inspect copies of minutes and reports on this agenda as well as the background documents used in the preparation of these reports.

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Contact

Amit Alva on email: amit.alva@southwark.gov.uk

Members of the committee are summoned to attend this meeting

Althea Loderick

Chief Executive

Date: 3 April 2023



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Order of Business

Item No.	Title	Page No.
	PART A OPEN BUSINESS	
1.	APOLOGIES	
	To receive any apologies for absence.	
2.	NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT	
	In special circumstances, an item of business may be added to an agenda within five clear working days of the meeting.	
3.	DISCLOSURE OF INTERESTS AND DISPENSATIONS.	
	Members to declare any interests and dispensations in respect of any item of business to be considered at this meeting.	
4.	MINUTES	1 - 9
	To approve as a correct record the minutes of this meeting held on 15 February 2023.	

Item No.	Title	Page No.
5.	COUNCIL SUPPORT FOR RESIDENT-LED HOUSING MEETINGS- PROCESS IMPROVEMENTS	10 - 13
	To receive a report from Councillor Darren Merrill, Cabinet Member for Council Homes and Homelessness, Cheryl Russell, Director of Resident Services, Housing and Modernisation and Nat Stevens, Resident Involvement Manager, Housing Department on the learnings from the recent resident-led housing meetings.	
6.	HOUSING REPAIRS SERVICE OVERALL STRATEGY REVIEW INCLUDING CONTACT CENTRE REPEATED CALLS (MULTIPLE FAILURES)	
	To receive verbal updates on the new strategy for Housing Repairs Service from Dave Hodgson, Director of Asset Management and also on the contact centre for housing repairs from Ade Aderemi, Head of Customer Services.	
7.	FINALISING SCRUTINY RECOMMENDATIONS	
	Final scrutiny recommendations to be discussed and agreed by the commission members.	
8.	WORK PROGRAMME 2022-2023	14 - 23
	To note the work programme for the 2022-2023 year.	
	DISCUSSION OF ANY OTHER OPEN ITEMS AS NOTIFIED AT THE START OF THE MEETING.	

Date: 3 April 2023